

Information concerning the exercise of the right to cancel

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the date of the conclusion of the contract.

To exercise your right of withdrawal, you must inform us at:

Email: customer.services@lidl.ie

by means of a clear statement about your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, but it is not mandatory. You may also exercise your right of withdrawal directly through the Lidl App by using the withdrawal function available in your account settings. Using the in-app withdrawal function constitutes a clear statement of your decision to withdraw from this contract.

To meet the withdrawal deadline, it is sufficient that you send the notification of your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of Withdrawal

If you withdraw from this contract, we shall reimburse you for all payments received from you, without undue delay and at the latest within fourteen days from the day on which we receive notice of your withdrawal from this contract. We will carry out such reimbursement, using the same payment method that you used in the original transaction, unless expressly agreed otherwise with you; in no case will you be charged fees as a result of the refund.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated your withdrawal from this contract, in comparison with the full coverage of the contract.

Model withdrawal form

Complete and return this form only if you wish to withdraw from the contract

I/we (*) hereby give notice that I/We withdraw from my/our contract concluded by me/us (*) for the provision of the following service:

Ordered on (*)/received on (*) _____

Name of consumer(s) _____

Address of consumer(s) _____

Signature of consumer(s):
(only if notification is submitted on paper): _____

Date _____

(*) Delete as appropriate