



ACCEPTABLE USE POLICY

Effective Date: October 6, 2025

This Acceptable Use Policy is made available to each End User. 1GLOBAL may block or restrict the service only in the cases and under the procedure set out in the Agreement or applicable law.

You, the End User, must not:

- (a) Use the services where applicable laws or regulatory decisions by authorized authorities prohibit continued use, or where such use would violate applicable laws.
- (b) Provide false, outdated, or forged information or documents when entering into a service agreement.
- (c) Engage in any activity that causes, or may cause, disruption to the operation of devices connected to the network, or that interferes with the proper functioning of telecommunications or internet services.
- (d) Connect unauthorized terminal devices to the network using a 1GLOBAL SIM or eSIM.
- (e) Use 1GLOBAL SIMs in fixed-line terminal devices or their equivalents without the prior consent of 1GLOBAL or the Mobile Network Operator (MNO).
- (f) Generate traffic artificially without a genuine intent to communicate.
- (g) Use SIMs in telemetric applications that are not included in the service offering.
- (h) Use SIMs to generate machine-to-machine (M2M) or automated traffic beyond the intended or permitted scope.
- (i) Initiate denial-of-service (DoS) attacks or similar harmful activities.
- (j) Generate mass calling or messaging traffic on behalf of a business entity without proper authorization.
- (k) Use SIMs for direct marketing purposes as a business user without the required consent.
- (l) Send bulk SMS or MMS messages for commercial promotion without appropriate authorization.