



1GLOBAL FAIR USE POLICY

This “Fair Use Policy” shall apply to you the end user, when you purchase the Services through Revolut Ltd’s app. Capitalized terms used but not defined herein shall have the meanings ascribed to those terms in 1GLOBAL’s terms and conditions.

1. Fair Use of Data

When you use your mobile plan in the EU/EEA, you can use your domestic data allowance at no extra cost up to a fair use limit. This limit is required by EU regulations and depends on the price you pay for your plan.

How it works

Your EU roaming data allowance is calculated according to EU rules published by the European Commission. In simple terms: the higher the monthly price of your plan, the more data you can use while roaming before extra charges apply. The exact allowance is calculated using the EU’s official formula, which factors in your plan price and the wholesale data cost cap (€1.30 per GB in 2025, decreasing to €1.10 per GB in 2026 and €1.00 per GB in 2027).

Example: If your plan costs 25 zł (including VAT), your EU roaming allowance will be around 8.72 GB. After you reach this limit, your roaming data service will stop until your next billing cycle or until you purchase another bundle.

If you go over your EU allowance

If you exceed your fair use EU roaming limit, your data service will stop until your next billing cycle or until you purchase an additional bundle. We’ll let you know before this happens.

2. Voice and SMS

Voice and SMS roaming services in the EU are not subject to volume-based caps but are subject to reasonable and proportionate fair use controls to prevent abuse.

1GLOBAL may monitor end-user consumption and presence patterns over a rolling 4-month observation period to ensure fair and non-abusive use of regulated retail roaming services for voice and SMS.

An end user shall be deemed compliant if either of the following conditions is met over the observation period:

- Domestic voice/SMS usage exceeds Roaming voice/SMS usage; or
- Domestic network presence exceeds Roaming network presence, measured by the number of days an end user is connected to a domestic or Roaming network.

1GLOBAL may also apply objective indicators of risk as permitted under Article 4(4) of Regulation 2016/2286, including:

- Long inactivity on the home network with almost exclusive Roaming use;
- Subscription to and sequential use of multiple eSIMs while Roaming;
- Resale of eSIMs to individuals without residence or stable links to the Territory.

3. Enforcement and Surcharge Policy

Where a pattern of potential abuse is detected:

1. The end user will be notified of the affected eSIM(s);
2. 1GLOBAL will grant the end user a 14-day warning period to present evidence of legitimate use;
3. If unresolved, 1GLOBAL may apply surcharges up to the regulated maximum surcharge limits under EU law.

4. Proof of Residence or Stable Link

Where required, 1GLOBAL may verify an end user's eligibility by providing documentary proof of:

- residence in Poland, or
- a stable link to Poland and/or frequent and substantial presence in Poland (e.g. employment, education).