Cyber Week Promotion Special Terms

1. General

1.1. These special terms (“Promotion Terms”) supplement the terms and conditions (“Primary Terms”) and the Price List for the supply of Services that 1GLOBAL Operations (Netherlands) B.V. (“1GLOBAL”, “we”, “us”, “our”) provides to you in the Netherlands through the Revolut app. 1GLOBAL is registered with the Dutch Chamber of Commerce (KvK) under number 52715469, with its registered office at The Valley, Beethovenstraat 547, South Tower, Level 5, 1083 HK Amsterdam. Capitalised terms used but not defined have the meanings given to them in the Primary Terms.

1.2. These Promotion Terms set out the characteristics of the Cyber Week 2026 promotion (“Promotion”) and the terms on which 1GLOBAL makes a temporary discount on the monthly price of a Qualifying Plan (“Promotional Discount”) available to you.

1.3. If these Promotion Terms conflict with the Primary Terms, these Promotion Terms prevail, but only in relation to the Promotion. Nothing in these Promotion Terms limits your rights under mandatory consumer protection law.

1.4. By purchasing a Qualifying Plan during the Promotion Period, you accept these Promotion Terms together with the Primary Terms.

1.5. A copy of these Promotion Terms is available at https://www.1global.com/legal/revolut/netherlands/terms-and-conditions

2. Participation conditions

2.1. The Promotion is available to natural persons who:

(a) have legal capacity;

(b) hold an active Revolut Personal account;

(c) purchase a new subscription for the 20 GB plan or the Unlimited plan (each a “Qualifying Plan”) through the Revolut app during the Promotion Period.

2.2. The Promotional Discount applies to one Qualifying Plan per Revolut Personal account.

2.3. The Promotion does not apply to changes to an existing subscription, such as switching from the 20 GB plan to the Unlimited plan.

2.4. In the event that an initial payment transaction fails for technical or banking reasons during the Promotional Period, the Eligible Customer shall be permitted to re-attempt the purchase of the Qualifying Plan at the promotional price, provided that the purchase is completed no later than the end of the Promotion Period.

3. Promotion Period

3.1. The Promotion is available for purchases completed between 00:00 CET on 25 November 2026 and 23:59 CET on 2 December 2026 (“Promotion Period”).

3.2. A purchase is completed when you receive our order confirmation in the Revolut app. Purchases completed after the end of the Promotion Period do not qualify for the Promotion and are charged at the standard price set out in the Price List.

3.3. If you are eligible, the promotional price, the duration of the Promotional Discount and the standard price that applies afterwards are shown in your Contract Summary before you confirm your purchase.

4. Promotional Discount

4.1. For the first three (3) billing cycles of your Qualifying Plan, you pay the promotional monthly price below instead of the standard monthly price:

Qualifying Plan	Promotional price (billing cycles 1–3)	Standard price (from billing cycle 4)
20 GB	€4.99 per month	€9.99 per month
Unlimited	€11.99 per month	€23.99 per month

4.2. All prices include VAT. Billing cycles are determined in accordance with clause 2.7 of the Primary Terms, and the first billing cycle starts on activation of your Qualifying Plan.

4.3. From the fourth (4th) billing cycle, the standard monthly price in the Price List applies automatically. This is part of the offer you accept at purchase and is shown in your Contract Summary, so it is not a change to the Agreement under clause 9 of the Primary Terms.

4.4. If the standard price is adjusted under clause 9 of the Primary Terms during the first three billing cycles, the promotional price remains unchanged for those cycles, and the adjusted standard price applies from the fourth billing cycle.

4.5. The Promotional Discount applies only to the monthly fee of the Qualifying Plan. It does not apply to Additional Numbers, VIP Numbers or any other charges. The allowances, features and Fair Use Policy of the Qualifying Plan are not affected.

4.6. Where charges are prorated or refunded under clause 6.6 of the Primary Terms during the first three billing cycles, the calculation is based on the promotional price.

4.7. The Promotional Discount cannot be combined with any other discount or promotion. It is personal, cannot be transferred, and cannot be exchanged for cash or any other benefit.

5. Cancellation, withdrawal and end of the Promotional Discount

5.1. You may cancel your Qualifying Plan at any time in accordance with clause 7 of the Primary Terms. If you cancel during the first three billing cycles, the Promotional Discount ends when your subscription ends. Any remaining discounted billing cycles lapse and you are not entitled to any compensation for them.

5.2. If you purchase a new subscription after cancelling a Qualifying Plan, you are not entitled to the Promotional Discount again, even if the new purchase is made during the Promotion Period. If you purchase a new subscription after your Qualifying Plan has ended, whether because you cancelled it or because 1GLOBAL terminated it for a reason attributable to you under the Primary Terms, you are not entitled to the Promotional Discount again, even if the new purchase is made during the Promotion Period.

5.3. Your right of withdrawal under clause 7.5 of the Primary Terms is not affected. Any refund on withdrawal is calculated on the promotional price you actually paid.

5.4. If you switch your Qualifying Plan to another plan during the first three billing cycles, the Promotional Discount ends and the standard price of the new plan applies from the next billing cycle.

5.5. If you obtain or use the Promotional Discount through fraud or misuse, including by using multiple Revolut accounts or false information, 1GLOBAL may withdraw the Promotional Discount and, to the extent permitted by law, charge the standard price for the affected billing cycles. Clauses 4.3 and 7.3 of the Primary Terms continue to apply.

6. Changes to or early end of the Promotion

6.1. 1GLOBAL may amend these Promotion Terms or end the Promotion before the end of the Promotion Period in the event of:

6.1.1. changes that extend the Promotion or improve its terms in a way that benefits you;

6.1.2. recommendations, guidelines or decisions of a competent supervisory authority requiring or advising such amendment or early end;

6.1.3. technical, security or organisational changes that make it impossible to continue the Promotion in its current form; or

6.1.4. fraud or misuse of the Promotion.

6.2. Any amendment or early end applies only to purchases made after it is announced. If you purchased a Qualifying Plan during the Promotion Period before the announcement, you keep the Promotional Discount for all three billing cycles, unless the change benefits you or is required by law. In that case, clause 9 of the Primary Terms applies.

6.3. Any amendment, extension or early end will be announced in the same way the Promotion was originally communicated, for example in the Revolut app or on 1GLOBAL's website.

7. Complaints

7.1. You can contact us about the Promotion through Revolut's in-app support. For more details on 1GLOBAL's complaints procedure, please see our Complaints Code.

7.2. In the event of a dispute concerning the Promotion or the provision of electronic communications services, you may initiate a dispute resolution procedure with the NLconnect Disputes Committee by submitting an application. You may also file a complaint with the Authority for Consumers and Markets at https://www.consuwijzer.nl/doe-uw-melding-bij-acm-consuwijzer.

8. Governing law and competent courts

8.1. These Promotion Terms are governed by and construed in accordance with the laws of the Netherlands, without prejudice to any mandatory consumer protection laws that apply in your country of residence.

8.2. Any disputes arising out of or in connection with these Promotion Terms shall be submitted to the courts of Rotterdam, the Netherlands. If you are a consumer, you may also bring a claim before the court having jurisdiction over your place of residence.