



## 1GLOBAL FAIR USE POLICY

This Fair Use Policy shall apply to you, the end user, when you purchase the Services through the Revolut app. Capitalized terms used but not defined herein shall have the meanings ascribed to those terms in 1GLOBAL's terms and conditions, available [here](#).

### 1. Fair Use of Data

When you use your mobile plan in the Roam Like At Home area, you can use your domestic data allowance at no extra cost up to a fair use limit.

#### How it works

If you purchase our 20GB plan, your entire 20 GB allowance can be used while roaming in the Roam Like At Home area. Once you reach 20 GB, your data will stop until your next billing cycle or until you purchase another plan. We'll notify you before this happens.

If you purchase our Unlimited plan, you will receive a 40 GB allowance which can be used while roaming in the Roam Like At Home area. Once you reach 40 GB, your data will continue at no extra cost, with speeds reduced to 64 kbps upload and 32 kbps download for the remainder of your billing cycle.

Where applicable, fair usage limits are calculated in accordance with EU Regulation (EU) no. 531/2012.

### 2. Voice and SMS

Voice and SMS roaming services in the Roam Like at Home area are not subject to volume-based caps but are subject to objective, reasonable and proportionate fair use controls to prevent abuse.

1GLOBAL may monitor end-user consumption and presence patterns over a rolling 4-month observation period to ensure fair and non-abusive use of regulated retail roaming services for voice and SMS.

An end user shall be deemed compliant if either of the following conditions is met over the observation period:

- Domestic voice/SMS usage exceeds Roaming voice/SMS usage; or
- Domestic network presence exceeds Roaming network presence, measured by the number of days an end user is connected to a domestic or Roaming network.

1GLOBAL may also apply objective indicators of risk as permitted under Article 4(4) of Regulation 2016/2286, including:

- Long inactivity on the home network with almost exclusive Roaming use;
- Subscription to and sequential use of multiple eSIMs while Roaming;
- Resale of eSIMs to individuals without residence or stable links to the Territory.

### **3. Enforcement and Surcharge Policy**

Where a pattern of potential abuse is detected:

1. The end user will be notified of the affected eSIM(s);
2. 1GLOBAL will grant the end user a 14-day warning period to present evidence of legitimate use;
3. If unresolved, 1GLOBAL may apply surcharges up to the regulated maximum surcharge limits under EU law.

### **4. Proof of Residence or Stable Link**

Where required, 1GLOBAL may verify an end user's eligibility by providing documentary proof of:

- Residence in the Netherlands, or
- A stable link to the Netherlands and/or frequent and substantial presence in the Netherlands (e.g. employment, education).

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