

ACCEPTABLE USE POLICY

Effective Date: 29-09-2026

This Acceptable Use Policy is made available to each End User. 1GLOBAL may block or restrict the service in the cases and under the procedure set out in the Contract or applicable law. This Acceptable Use Policy shall govern your access to and use of Lidl Connect services and is provided in addition to all other terms and conditions relating to Lidl Connect services. This Acceptable Use Policy supplements, and should be read together with, the Terms and Conditions and Fair Use Policy. The Terms and Conditions set out your contractual obligations and remedies, this Acceptable Use Policy sets out prohibited uses, and the Fair Use Policy sets out the plan-specific allowances and fair-use limits. In the event of any inconsistency, the plan-specific allowance or limit in the Fair Use Policy will apply to the relevant service, and the Terms and Conditions will govern contractual remedies. All capitalised terms referred to herein shall have the same meaning as is ascribed to them in the Terms and Conditions for Services. Where required or permitted by applicable law, 1GLOBAL will cooperate with and provide its assistance to An Garda Síochána (or the Gardaí), law enforcement and regulatory bodies with their investigations into suspected unlawful or prohibited use of the Services.

You, the End User, must not:

- (a) Use the services where applicable laws or regulatory decisions by authorized authorities prohibit continued use, or where such use would violate applicable laws;
- (b) Provide false, outdated, or forged information or documents when entering into the Contract;
- (c) Engage in any activity that causes, or may cause, disruption to the operation of devices connected to the network, or that interferes with the proper functioning of telecommunications or internet services;
- (d) Connect unauthorized terminal devices to the network using a 1GLOBAL SIM or eSIM;
- (e) Use 1GLOBAL SIMs in fixed-line terminal devices or their equivalents without the prior consent of 1GLOBAL or the Mobile Network Operator (MNO);
- (f) Generate traffic artificially without a genuine intent to communicate;
- (g) Use SIMs in telemetric applications that are not included in the service offering;
- (h) Use SIMs to generate machine-to-machine (M2M) or automated traffic beyond the intended or permitted scope;
- (i) Initiate denial-of-service (DoS) attacks or similar harmful activities;
- (j) Generate mass calling or messaging traffic on behalf of a business entity without proper authorisation;
- (k) Use SIMs for direct marketing purposes as a business user without the required consent;
- (l) Send bulk SMS or MMS messages for commercial promotion without appropriate authorisation;
- (m) Use the services for unlawful, fraudulent, or in connection with a criminal offence or other unlawful activity (including for example illegal filesharing); and

TP IRELAND OPERATIONS LIMITED

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- (n) Use the service in a manner inconsistent with normal personal use, including automated calling or messaging, SIM farming or bulk commercial messaging.

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