

MESSAGING PASS SPECIAL TERMS

1. GENERAL

- 1.1. These special terms (“Special Terms”) supplement the terms and conditions (“Primary Terms”) for the supply of Services that 1GLOBAL Operations (Germany) GmbH (“1GLOBAL”, “we”, “us”, “our”) provides to you in Germany. Capitalised terms used but not defined shall have the meanings given in the Primary Terms.
- 1.2. These Special Terms set out the characteristics of the Messaging Pass Feature and the conditions under which 1GLOBAL or its affiliates make it available to you. These Special Terms are provided in accordance with the Primary Terms and apply accordingly.

2. PARTICIPATION CONDITIONS

- 2.1. The Messaging Pass Feature is available to natural persons with legal capacity and an active Revolut account in Germany.

3. COMMENCEMENT AND DURATION

- 3.1. The Messaging Pass is a permanent feature made available to eligible users on a monthly basis, subject to these Special Terms.
- 3.2. 1GLOBAL may amend these Special Terms or discontinue the Messaging Pass feature where necessary, including in the event of:
 - improvements that are beneficial to the customer;
 - regulatory or legal requirements;
 - technical, security or operational changes;
 - adjustments to product offerings.
- 3.3. You will be informed of any material changes in advance. Where required by applicable law, you may terminate the Agreement without charge if you do not accept such changes.

4. MESSAGING PASS FEATURE

- 4.1. The Messaging Pass Feature includes 1 GB of data per 30-day period for use in the countries listed in Annex 1. The feature is made available to users in Germany but is only active when those users are travelling outside of the EEA — it is not available for use within EEA borders. The Messaging Pass enables limited-speed internet access at estimated maximum speeds of 16 kbit/s. Due to the nature of mobile services, no minimum speed can be guaranteed.
- 4.2. The Messaging Pass is provided at no additional cost. Unused data expires at the end of each 30-day period referred to in Clause 3.1 and cannot be carried forward or exchanged for monetary value.
- 4.3. A copy of these Special Terms is available at <https://www.1global.com/legal/revolut/germany/terms-and-conditions>.

5. LIABILITY

- 5.1. The availability and quality of the Messaging Pass depend on foreign network operators and local conditions in the countries listed in Annex 1.
- 5.2. We do not guarantee uninterrupted availability or specific service quality levels. Network speeds and performance may vary.
- 5.3. Liability is governed by the Primary Terms. Nothing in these Special Terms limits any liability that cannot be excluded under applicable law.

6. COMPLAINTS

6.1. If you have a complaint regarding the Messaging Pass, you may contact us directly. If you are not satisfied with the outcome, you may refer the matter to:

- Telecommunications Consumer Arbitration Board (Schlichtungsstelle Telekommunikation), Federal Network Agency (Bundesnetzagentur)

You may initiate dispute resolution proceedings in accordance with Section 68 TKG.

7. GOVERNING LAW AND JURISDICTION

7.1. These Special Terms are governed by German law. Mandatory consumer protection rights remain unaffected.

7.2. If you are a consumer, you may bring claims before the competent courts at your place of residence or any other competent court.

ANNEX 1

List of Countries where Messaging Pass Data may be used

Country	
Afghanistan	Br Virgin Islands
Albania	Brazil
Algeria	Cambodia
Andorra	Cameroon
Anguilla	Canada
Antigua And Barbuda	Cayman Island
Argentina	Central African Republic
Armenia	Chad
Aruba	Chile
Australia	China
Azerbaijan	Colombia
Bahamas	Congo, The Democratic Republic
Bahrain	Costa Rica
Bangladesh	Cote D Ivoire
Barbados	Curaçao
Belize	Dominica
Benin	Dominican Republic
Bermuda	Ecuador
Bolivia	Egypt
Bonaire, Sint Eustatius and Saba	El Salvador
Bosnia and Herzegovina	Faroe Islands
Botswana	Fiji
	French Guiana

Gambia
Georgia
Ghana
Gibraltar
Grenada
Guadeloupe
Guam
Guatemala
Guernsey
Guinea
Guyana
Haiti
Honduras
Hong Kong
Iceland
India
Indonesia
Iraq
Isle Of Man
Israel
Jamaica
Japan
Jersey
Jordan
Kazakhstan
Kenya
Korea, Republic Of
Kosovo
Kuwait
Kyrgyzstan
Lesotho
Liberia
Liechtenstein
Macao

North Macedonia
Madagascar
Malawi
Malaysia
Martinique
Mauritania
Mauritius
Mayotte
Mexico
Moldova, Republic Of
Monaco
Montenegro
Montserrat
Morocco
Mozambique
Nauru
Nepal
New Zealand
Nicaragua
Niger
Nigeria
Norway
Oman
Pakistan
Palestinian Territories
Panama
Papua New Guinea
Paraguay
Peru
Philippines
Puerto Rico
Qatar
Republic Of Congo
Réunion

Russian Federation
Rwanda
Saint Barthélemy
Saint Kitts And Nevis
Saint Lucia
Saint Martin (French part)
Saint Vincent And The Grenadines
Samoa
Saudi Arabia
Senegal
Serbia
Sierra Leone
Singapore
Sint Maarten (Dutch part)
South Africa
South Sudan
Sri Lanka
Sudan
Suriname
Eswatini

Switzerland
Taiwan
Tajikistan
Tanzania, United Republic Of
Thailand
Trinidad And Tobago
Tunisia
Turkey
Turks And Caicos Islands
Ukraine
United Arab Emirates
United Kingdom
United States
Uruguay
Vanuatu
Vietnam
Virgin Islands (British)
Virgin Islands (U.S.)
Zambia